

WebDon — Terms & Conditions

A trading name of Print In The Bag Ltd - Last updated 20 June 2026

About these terms

These terms set out how WebDon works with you. WebDon is a trading name of Print In The Bag Ltd ("we", "us", "our"). By accepting a quote, paying a deposit, or subscribing to one of our plans, you agree to these terms.

Our services

We design and build websites at a fixed price, and offer optional ongoing Hosting & Care and SEO services. The exact services you are buying will be set out in your quote.

Quotes, prices and VAT

Quotes are fixed and valid for [30] days. All prices shown on our website and in our quotes include VAT at the current rate.

Unless agreed otherwise, a deposit of [50%] is payable before we begin work, with the balance due on completion and before your website goes live.

Building your website

We work closely with you and share the site for your review before launch. Once you approve the design and content and we put the site live, the build is considered complete and signed off.

It is your responsibility to check the approved version carefully — including spelling, prices, contact details and images — before sign-off.

Amendments and changes

After your site is live, minor amendments are covered under an active Hosting & Care plan, subject to fair use. Minor amendments include:

- Text edits
- Price or menu updates
- Swapping photos
- Updating opening hours or contact details

Larger work — new pages, new sections, redesigns or new features — falls outside the plan and will be quoted and charged separately before we begin.

Hosting & Care subscription

Our Hosting & Care plan is a recurring subscription that keeps your website online and looked after. It includes hosting, an SSL certificate, regular backups, domain renewal, and minor amendments under fair use.

The plan is paid in advance, monthly or annually, and renews automatically until cancelled.

You may cancel at any time by giving us [30 days'] notice. We do not refund part-months or the unused portion of an annual term.

If a payment fails or an account falls into arrears, we may suspend the website until payment is brought up to date.

If your plan ends or is cancelled, your website will be taken offline. We are happy to help you migrate the site and transfer your domain to another provider, which may be chargeable.

We may change subscription prices, giving you at least [30 days'] notice before any change takes effect.

Domain names

Where we register or renew a domain on your behalf, we do so as part of your plan. The domain is yours; on cancellation we will help transfer it to you or your new provider.

Your responsibilities

You agree to provide the content we need (text, images, logo and details) in good time, and you confirm that you own or have permission to use everything you supply. You are responsible for keeping your business details accurate and up to date.

Ownership and intellectual property

Once your website is paid for in full, it is yours. We may feature your finished website in our own portfolio and marketing unless you ask us in writing not to.

Any third-party fonts, images or software used remain the property of their owners and are used under their respective licences.

Search engine optimisation (SEO)

Where you buy SEO services, we carry out agreed work and provide clear reporting. We cannot and do not guarantee specific search rankings or positions — no one honestly can.

Liability

We carry out our work with reasonable skill and care. We are not liable for indirect or consequential losses, or for outages or issues caused by third-party services outside our control. Nothing in these terms limits liability where it cannot lawfully be limited.

Data protection

We handle your personal data in line with UK data protection law. Please see our Privacy Policy for details.

Your cancellation rights

Where you are a consumer buying at a distance, you may have a statutory right to cancel within 14 days. As website work often begins quickly at your request, starting work within this period may affect that right. We will always be fair about this.

Governing law

These terms are governed by the law of England and Wales, and any disputes will be subject to the courts of England and Wales.

Changes to these terms

We may update these terms from time to time. The version published on our website at the time you place an order is the one that applies.

Contact

Questions about these terms? Email hello@webdon.co.uk.

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